

TBF EVENTS WAIVER AND WITHDRAWAL POLICY – RIPON TRIATHLON FESTIVAL 2024

Your health is your responsibility. The Organiser is dedicated to helping you take every opportunity to enjoy your participation in the Events safely. With this in mind, we have carefully considered what we can reasonably expect of each other.

OUR COMMITMENT TO YOU

We will respect your personal decisions and allow you to make your own decisions about what exercise you can carry out. However, we ask you not to exercise beyond what you consider to be your own abilities. We will make every reasonable effort to make sure the Event is organised to accepted safe operational standards for you to enjoy. We will make all reasonable steps to ensure first aid is available at the Event to an industry standard. If you tell us you have a disability which puts you at a substantial disadvantage in accessing our Event, we will consider what adjustments, if any, are reasonable for us to make.

YOUR COMMITMENT TO US

You should not exercise beyond your own abilities. If you know or are concerned that you have a medical condition which might interfere with your safe participation in the Event, before you enter you should seek advice from a relevant medical professional and follow that advice. It is the decision of the Participant, not the Organiser, to determine whether he or she is fit enough to participate in the Event. If the Participant is in any doubt, they should seek medical advice. It is up to the Participant where to seek that medical advice. You should let us know immediately, if you feel unwell whilst participating in the Events. Our staff are not qualified Doctors, but there will be first aid provision in attendance at the Events. If you have a disability, you must follow any reasonable instructions to allow you to complete our Event safely.

This Health Commitment Statement sets the standards that the Organiser and the Participant can reasonably expect from each other in regard to the health of the participant.

WITHDRAWAL BY PARTICIPANT

A participant may withdraw free-of-charge up to two weeks after payment of the Event fee. After the expiry of the two-week post payment period, the entry fee will not be refunded in full, unless the participant has purchased the XCover/Booking Protect from the Event entry website.

Participants who have not purchased XCover and who wish to withdraw two months before the Event (pre-13 May 2024) will receive a 50% refund.

Participants who have not purchased XCover and who wish to withdraw one month before (14 May 2024 - 13 June 2024) will receive a 25% refund.

No refund will be given to participants withdrawing less than one month before the Event (14 June 2024 or later).

Notice of withdrawal from the Event must be communicated by emailing jasmine@thebrownleefoundation.org stating clearly the desire to withdraw and putting the word WITHDRAWAL in subject line of the email. Withdrawals will not be accepted by telephone.

Entries are NOT transferable to any other person or any other Event.

The participant acknowledges that the refund scheme set out above is fair and reasonable, and the monies the Organiser may retain in respect of any withdrawal represent a reasonable pre-estimate of the Organiser's loss in each case.

Participants are unable to purchase XCover retrospectively.